# Profile

Over 17 + years of experience in SAP

Experienced in SAP CRM, SAP ISU, SAP MDG, SAP Transactional Banking

Good techno functional knowledge in Implement SAP CRM, SAP ISU, SAP MDG, SAP Transactional Banking

Highly motivated team player with excellent leadership, interpersonal, communication, organizational, mentoring, troubleshooting and analytical skills.

Experience in working with the production tickets and collaborated with the technical and functional team to solve issues

SAP ABAP Professional Certified and SAP HANA 1.0 Associate certified.

**Skills**

* SAP CRM
* SAP MDG
* SAP ISU CCS, Billing
* SAP Banking Services -Loans
* SAP Banking Services -Deposits
* SAP FPM GAF
* SAP Archiving
* SAP MCF-Utilities
* OData Services
* SAP ABAP
* SAP ABAP Webdynpro
* JIRA
* Confluence
* Strategies and goals
* Project management
* Conceptual thinking
* Conflict resolution
* Client relationships
* Reporting capabilities
* Quality assurance
* Database design
* Agile methodology
* Excellent communication skills
* Team communication
* Business process understanding
* Experience with SAP technologies
* Excellent problem-solving abilities

**SAP Certification**

SAP ABAP Professional Certified

SAP HANA Certified

 **Education**

 Bachelor of Engineering (Computer Engineering)

**Work History**

**Enmax – SAP Development Lead/Architect**

Calgary, Alberta

01/2019 – 12/2023

 **Order to Cash setup in SAP ISU**

* Setting up/editing rates at rate category and installation facts
* Creating new rate types
* Setting up Pre-authorized payments through debit card and credit cards
* Fact Group
* Rate Categories and Operands configurations
* Price configurations
* Variant Configuration
* Customer categorization - Retail, Small Business and commercial

**Configurations and development in SAP CRM.**

* Product Configuration along with plans
* Interaction Records
* Business Partner
* Business Agreement/Contract Account
* Preference Management of the customer
* Credit Card token against the customer profile
* SAP MCF-U gateway for OData Services connecting to SAP ISU
* Writing the technical design document for the development teams.
* Manage SLA as per the agreed timeline, including incidents, backlog, escalation, and problem management.
* Agile Methodology using JIRA, Confluence.
* Documentation of the existing process and system designs.
* Extensive hands-on experience in Object Oriented ABAP Programming.

**Nutrien - SAP MDG Consultant**

Calgary, AB

05/2020- 12/2020

* Key player in successful migration and unification of master data SAP, Oracle, Peoplesoft and Snowflake to Native HANA
* Responsible for unifying the merger of Master data of Nutrien pre-merger companies (Agriumand PotashCorp).
* Migration from JD Edwards Health and Safety system to S/4 HANA.
* Expertise in BRF+ design and configuration.
* End-to-End implementation of EIM.
* Implementation of Central governance with standard and Custom model.
* Expertise in Data Replication Frameworks like SOA, IDOC, SLT, SDI and SDA.
* Configuration and Customization of FIORI Apps related to MDG.
* Development of Location Master, Supplier, Customer Master, and Product Master.
* Handling merger and split of Location master data.
* Configuring SAP MDG from scratch based on business requirements and responsible for custom developments based on solution architecture.
* Responsible for profiling, merger, and deduplication of master data.
* Unifying reports from the legacy companies into 1 unified report.
* Developing interim SQL to create ad-hoc reports based on business requirements.
* Built Dynamic & Static calculation views for Inventory Management, Production, Netback and Gross Margin reports.

**Brightside by ATB Financial – Solution Architect (Contract)**

Calgary, Alberta

01/2018 – 12/2018

* Key resource for the product development lifecycle of both back-end and customer-facing solutions.
* Designed the loans product module with integration back to ATB for fulfillment of the loan.
* Customized the Technisys product to meet the customer needs with the loans module.
* Proposed technical feasibility solutions for new functional designs and suggested options for performance improvement of technical objects.

**ATB Financial – CRM Techno-Functional Consultant**

Calgary, Alberta

05/2009 – 12/2017

* Part of the CORE team to implement SAP CRM solution at ATB with Business Partner, Lead, Interaction Records, Opportunities, Case Management
* Developed the custom product of Account Origination using CRM One Order Framework with CRM Opportunities, products, offer management and case-management.
* Customizing Content Repository for document storage and linking with third party ECM solution using standard SAP Archiving
* Org Structure workflow development to assign applications to different teams for approvals.
* Third party integrations using ESB solution to Equifax, StrategyOne, CMHC, Genworth, First Data and Canada Guarantee
* Extension Hands On Experience with ABAP, ABAP WebDynpro, FPM, BADI, Function Modules, Reporting and Adobe Forms.
* ABAP Webdynpro for UI development.
* ABAP Floor Plan Manager(FPM) for a guided flow of the application depending on the product selection.
* Integration with SAP Banking Loans and SAP Banking Deposit products using SAP PI to create loan and deposit accounts.
* Integration with SAP Payment Engine for EFT processing to send funds out of ATB Financial to other banks.

**SAP India Pvt Ltd – ABAP Consultant**

Bangalore, India

01/2007 – 04/2009

* CORE team member at SAP Labs Custom Development team for the product – Resource Management at Field Services(RM@FS).
* Extensive use of Object Oriented ABAP programming using Classes, Function Modules, BADIs, ABAP Webdynpro, SQL, Database Designs.
* Integrations to third party system using ESB.
* Integrations to SAP ECC using SAP PI.